

Quality policy

Warringtonfire Australia's aim is to be recognised by our key interested parties (KIPs), our staff, our peers and approval authorities as the leading fire resistance testing, reaction to fire testing, fire assessments and fire safety engineering company in Australia.

This is achieved by providing a high-quality service that delivers practical and timely outcomes for our KIPs and the community.

Commitment

All Warringtonfire Australia staff are responsible for the communication, enthusiastic promotion and implementation of this policy. All staff are accountable to the senior managers and Quality manager / HSEQ manager for the achievement of quality outcomes in accordance with this policy. The senior managers are committed to and accept responsibility and accountability for the integrated management system (IMS).

Senior managers shall review the IMS at planned intervals – IMS management review meetings – to ensure its continuing suitability, adequacy and effectiveness. The IMS management review meetings evaluate the need for changes to the IMS, including quality policy and quality objectives.

Quality objectives

Our quality objectives are to:

- Meet our contractual obligations with a view to achieving KIP satisfaction, reputation enhancement and repeat business through the effective application of the IMS.
- Implement and maintain an IMS based on ISO 9001:2015, ISO 45001:2018, ISO 17025:2017 and ISO 17065:2012 (R2018).
- Ensure that employees and are trained, skilled, competent, licensed and accredited as appropriate for the tasks they are performing.
- Systematically and continually improve the organisation's performance.
- Audit the quality system, review our performance and assess feedback with a view to continual improvement.
- Periodically review the effectiveness of the quality system in terms of achieving the above 'quality' objectives.
- Ensure appropriate resource allocation for effective implementation of the IMS.
- Ensure that management and staff are kept abreast of changes in relevant standards, legislation and industry development.

Signed by:



Jason Jeffress

Divisional director, Australia



Jim Richardson

HSEQ manager



Lisa Clark

Quality manager