

To Whom It May Concern,

This is to confirm Japan Turkey Metro Joint Venture (JTMJV) have been working with Exova (formally Bodycote) since early 2006, utilising their services for material testing during Construction of the Dubai Metro. At the outset of the tender process for testing services, JTMJV realised the uniqueness of this vast infrastructure project required a partner that would not only provide an unquestionable service at economic rates, but also possessed the management mindset & support to establish itself and evolve symbiotically with the project works to meet our needs, and the very high standards expected by our client. Exova demonstrated their enthusiasm for the challenges during the tender evaluations to meet all our requirements and commitments. During project implementation, Exova achieved the goals of providing a high quality of service with effective & efficient reporting for a huge diversity of testing applications through not only the use of its central laboratory facility in Dubai, but also 3 strategically located site laboratories established and run to UKAS accreditation standards; and as necessary the support of its other facilities in the region and worldwide.

Together with the establishment and provision of a flexible testing infrastructure to dynamically support the project at each stage, Exova backed this up by deploying high caliber project staff with vision and commitment to supporting the projects needs, and providing confidence in the independent testing arrangements established and expected by our client. Where necessary, for specialist needs, the project has also been able to draw on the considerable experience and knowledge within the Exova group.

JTMJV considers the support and services provided by Exova to have been a fundamental contribution to the success achieved on the Dubai Metro Project, an achievement for which Exova and its staff should be rightly proud. JTMJV & its partners have been honored to work with Exova, have no hesitation in recommending them to other prospective clients, and will look forward to opportunities to renew the working partnership on future projects.

Yours faithfully


Yoji Hiraoka
Project Director
Japan Turkey Metro Joint Venture

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